GOVT OF KHYBER PAKHTUNKHWA
EXCISE TAXATION AND NARCOTICS CONTROL DEPARTMENT

Professional Tax, Hotel Bed Tax, and Tobacco Development Cess Management Systems in Compliance with Applicable Rules and

The Excise, Taxation & Narcotics Control Department, Government of Khyber Pakhtunkhwa, intends to upgrade and enhance its existing taxation systems, namely:

1. Professional Tax Management System;
2. Hotel Bed Tax Management System; and
3. Tobacco Development Cess (TDC) Management System.

These systems, currently developed in Oracle and deployed in District Peshawar (or running in test mode), require the addition of new modules and enhancements using the same technology stack. The assignment aims to digitize taxpayer-facing services and departmental operations, including online registration, assessment, reassessment, challan and PSID generation, payment tracking, appeals (where permitted by law), hierarchical approvals, digital file movement, revenue monitoring, and management reporting.

A. Mandatory Eligibility Criteria Interested consultancy firms/IT companies must be registered with the Federal and Provincial Tax and Revenue Authorities (FBR and KPRA) as Active Taxpayers. Bidders must possess the requisite technical and managerial capacity to successfully deliver the assignment as per KPPRA Rules.

B. Key Personnel Experience The core technical team members proposed by the bidding firm must possess a minimum of five (5) years of professional experience in software development and implementation.

C. Availability of REOI and Submission Requirements

- **Document Availability:** The Request for Expression of Interest (REOI), including the Scope of Services and selection criteria, may be obtained free of cost from the official websites of KPPRA and the Excise, Taxation & Narcotics Control Department, as applicable.
- **Submission Method and Deadline:** Interested firms shall submit their Expressions of Interest (EOIs), along with supporting qualification documents, in English through the e-PADS system by 20 November 2026 at 11:00 AM (Pakistan Standard Time). The specified date and time shall be the closing deadline for receipt of EOIs. Submissions shall be evaluated and ranked against the pre-disclosed selection criteria in accordance with Rule 23(f) (CQS) of the Khyber Pakhtunkhwa Public Procurement Rules, 2014.
- **Subsequent Selection Process:** The highest-ranked firm shall be invited to submit a combined Technical and Financial Proposal in a single envelope, followed by negotiations in accordance with Rule 23(f). If negotiations fail, the next-ranked firm shall be invited in accordance with the applicable rules.
- **Late Submissions:** EOIs received after the specified deadline shall be dealt with in accordance with the applicable procurement rules and the conditions stated in the REOI.

D. Pre-Submission Clarifications: Interested firms may submit requests for clarification regarding the REOI in the manner and within the timeframe specified in the REOI Data Sheet. Any clarification or amendment considered necessary shall be communicated to all prospective applicants through the applicable official procurement channels.

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